

# Delivering the Vision

# Top Tips from the Pilots

- People, people, people
- Build partnerships – they're powerful!
- Look for new partners and champions
- Look for innovative solutions, not problems
  - Identify risks and preempt them!
- Barriers were made to be knocked down!
- Stop, look and listen - and learn - then act

# Top Tips from the Pilots

- Know the baselines
  - What the goal is
  - Agreed what the service should be like
  - Know what is already there and build upon it
  - Plan before you start to change things
- Look at the broader picture – stop thinking – primary – secondary – tertiary – think one journey
- Encourage creative ideas
- Don't reinvent wheels – share knowledge

# Top Tips from the Pilots

- Make sure that you have data to support proposals and plans
- Have SMART measures
- Be prepared to revise your ideas and be open to new ways of working – other people can have good ideas too!

# Top Tips from the Pilots

**BRIGHT**

**BIG**



**BOLD**

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